

Product Designer & UX Specialist

MIPS – Multi-County Information and Programming Services

Location: Lincoln, Nebraska

Job Type: Full-Time

Help Us Build Better Software for Nebraska Counties

MIPS is looking for a Product Designer & UX Specialist to help shape the next generation of technology used by county governments across Nebraska.

We are growing, modernizing major software platforms, and building new applications. We need someone who can help make complex government software simpler, more intuitive, more efficient, and easier to use.

This role works directly with county officials, product leaders, customer support, and developers to understand real-world workflows and turn customer needs into better software solutions.

What You'll Do

- Meet with county officials and employees to understand how they use MIPS software.
- Conduct user research, interviews, workflow analysis, and usability testing.
- Identify frustrating or inefficient processes and help design better ones.
- Create wireframes, mockups, prototypes, user flows, and interface designs.
- Work closely with developers and product leaders throughout the development process.
- Improve navigation, workflows, consistency, accessibility, and overall usability across MIPS products.
- Help modernize legacy systems while preserving the functionality customers depend on.
- Help establish design standards across the MIPS product portfolio.
- Occasionally travel to county offices to observe workflows and gather feedback.

Your work may influence our Clerk, Assessment, Treasurer, GIS, website, online service, and future technology platforms.

Our Culture

At MIPS, we work hard, have fun, take care of each other, and get stuff done.

Our customers depend on us, so we take our work seriously—but we also laugh a lot, celebrate wins, enjoy working together, and don't believe every decision requires six meetings.

We value people who:

- Take ownership and turn ideas into results.
- Help the people around them succeed.
- Take great care of customers.
- Ask, “Is there a better way to do this?”
- Speak up with good ideas.
- Work well as part of a team.
- Can work hard without taking themselves too seriously.

We trust talented people to do their jobs and give them room to make decisions, solve problems, and make things better.

What We're Looking For

We're looking for someone who combines strong design skills with curiosity, communication, empathy, and problem-solving ability.

Preferred qualifications include:

- Experience in UX, product design, UI design, human-computer interaction, or a related field.
- Experience with user research and usability testing.
- Experience creating wireframes, prototypes, mockups, and user flows.
- Experience with Figma or similar design tools.
- Strong visual and interaction design skills.
- Ability to work with both technical and non-technical people.
- Understanding responsive design and accessibility.
- Strong communication and collaboration skills.
- Ability to understand complicated processes and make them simpler.

Government or local government experience is helpful, but not required. We'll teach you the business.

Why This Position Matters

Better design isn't just about making software look better. It can mean fewer clicks, less repetitive work, easier training, fewer support calls, happier customers, and more time for county employees to serve the public. The person in this role will have an opportunity to directly influence software used by county officials across Nebraska for years to come.

About MIPS

MIPS provides software, technology, and professional services to county governments throughout Nebraska. We support hundreds of local government offices and approximately a thousand county officials and employees.

We're growing quickly, building new products, modernizing long-standing systems, and investing heavily in the future.

If you enjoy solving real-world problems, building better products, talking with customers, and being part of a team that has fun and gets stuff done, we'd like to hear from you.

Apply through Indeed with your resume. A portfolio or examples of UX, product design, workflow improvement, or prototyping work are strongly encouraged.